

Briefing title Transformation Dashboard Proposal  
Prepared for Transformation Advisory Board  
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## Background

Based on the recommendation from the inaugural Transformation Advisory Board (TAB) held in August, this report presents a proposal for a transformation dashboard that aims to quantify the council's transformational impact.

The proposal is to undertake this in two ways:

1. TAB to oversee a set of 8 – 10 strategic transformation performance indicators
2. Transformation Management Office (TMO) to manage up to 20 Board transformation performance indicators (5 – 6 per Board)

The strategic transformation dashboard will enable TAB to make informed decisions in relation to the council's transformation and to identify any strategic areas where action is needed. Position against these indicators will be reviewed at each TAB.

The Board transformation dashboard will also be a valuable tool for the council, enhancing decision-making, increasing accountability and most importantly, measuring impact.

## Recommendations

The Transformation Advisory Board are asked to:

1. Review and approve, or suggest improvements to, the proposed strategic transformation performance indicators, with consideration of:
  - a) How the proposed indicators would monitor and measure progress
  - b) The current availability of performance data against each of the nine suggested indicators
  - c) The level of importance and value given to the proposed indicators, from both the organisation and its residents

2. Note that the TMO will also build and manage additional Board transformation performance indicators – once developed, these will be circulated to TAB members for comment

## **Proposed strategic transformation dashboard**

Transformation Advisory Board (TAB) will have oversight of the strategic transformation dashboard, measuring the impact of strategic transformation across the council. This will be reviewed at each TAB meeting. The dashboard will provide a position statement and RAG rating against the following proposed performance indicators:

1. Progress with the peer review improvement plan
2. Budget sustainability in terms of the in-year revenue position, use of reserves, and capital spend to profile
3. Progress with the Mayor's transformational priorities
4. Performance against Department for Levelling Up, Housing & Communities (DLUHC) data metrics
5. Resident satisfaction with delivery of the Mayor's priorities
6. Inward investment in the Mayor's priority areas
7. Progress with transforming the organisation's structure to address the Mayor's priorities and budget position
8. Progress with strengthening governance and performance
9. Confidence in retaining / improving the current OFSTED rating

## **Proposed Board transformation dashboard**

The TMO will manage the Board transformation dashboard, ideally with a maximum of 5 – 6 indicators per Board. This will measure the impact across the entire transformation governance framework. Once indicators are developed, these will be circulated to TAB members for comment. When in place, if any Board-level indicator is flagged as RED rated, it will be escalated by exception to the Transformation Advisory Board to consider next steps.